



LeapXpert Signals

Enterprise-level intelligence



Provide leaders a live view into company-wide client conversations by securely processing messages into topics, trends, and insights, so teams can expand visibility, spot opportunities, and make confident decisions in real time.

Benefits

1. Enterprise-wide communication visibility

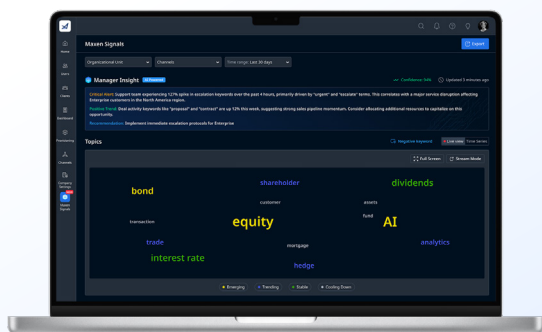
Consolidate messaging activity across departments and channels into structured, real-time insights that give leadership a clear view of client engagement across the organization.

2. Revenue intelligence and growth signals

Surface emerging client needs, recurring topics, and engagement patterns to identify cross-sell, upsell, and monetization opportunities hidden within conversations.

3. The intelligence layer for workflow automation

Convert conversational data into structured signals that power downstream workflows, escalations, and operational actions, providing the foundation for automated execution through LeapXpert's communication workflows.



Core capabilities



Unified dashboard

View every signal as an interactive card with topics, trends, and sentiment at a glance. Use insights and activity spikes to quickly prioritize where managers should focus.



Interactive word cloud

Switch between Live Mode (real-time updates) and Time Series Mode (historical analysis). Apply filters by channel, org unit, role, and time range for deeper inspection.



Built-in governance & automation

Automatically trigger actions via secure APIs and webhooks, with strict entitlement-based governance ensuring tenant-level control and security.



Flexible data export

Export PII-redacted PDFs for executives or CSVs for in-depth analysis.



LeapXpert is the leader in Responsible Business Communication. Its platform enables enterprise employees to communicate with third parties on consumer messaging channels while ensuring that every conversation is captured, governed, compliant, and securely retained as enterprise data. Built on this trusted foundation, LeapXpert unlocks Communication Data Intelligence, applying AI to transform data into enterprise-wide productivity, workflow automation, and actionable insight. Recognized by Gartner as a Visionary and trusted by hundreds of global enterprises around the world, LeapXpert is an award-winning innovator redefining how organizations communicate responsibly at scale. For more information, visit [LeapXpert.com](https://leapxpert.com).