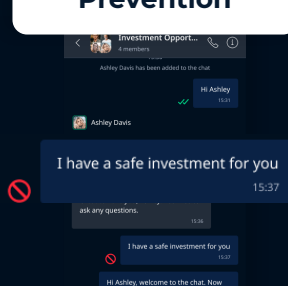# The LeapXpert Communications Platform
Enterprise controls

A set of robust enterprise controls for advanced data protection and security, access and authentication, communication and compliance, and automation and integrations, safeguarding communication data and enhancing governance and operational efficiency.
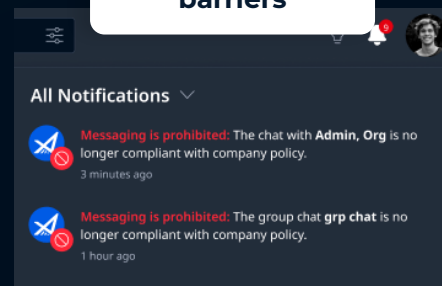
Capture and archiving

Data Leakage Prevention

Information barriers

Benefits

Integrated data security

Safeguard your data from unauthorized access and threats from within our platform. Gain control over your data and ensure strict adherence to data governance policies.
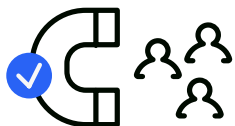
Enhanced regulatory compliance and client engagement

Meet your recordkeeping requirements for client messaging and voice communications. Prevent conflicts of interest and increase transparency and trust with your clients.
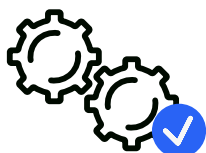
Streamlined operational efficiency

Reduce manual effort through automation to enhance internal efficiency, user productivity, and client engagement.

Features

Enterprise controls	Description
Data protection and security	
Data Leakage Prevention (DLP)	Apply content rules in LeapXpert using its built-in DLP module or integrate with third-party platforms (OPSWAT, Symantec) for warnings or blocks in Governed Mode.
Antivirus	Scan files in real-time with multiple third-party engines to enhance threat detection and reduce outbreak detection times.
Antimalware	Sanitize and rebuild each file using Content Disarm and reconstruction (CDR) technology effectively disarming file-based threats.
Data encryption	Encrypt your messages with TLS 1.2+ and use Azure Key Vault's Bring Your Own Key (BYOK) feature to secure data, preventing external access to sensitive information.
Mobile Device Management (MDM)	Use your MDM solution such as BlackBerry, Microsoft Intune, and Ivanti/MobileIron to manage Leap Work application on your managed devices.
Access and authentication	
Single Sign-On (SSO)	Confirm user identity through an external SAML provider and offers admin control for enabling/disabling SSO and customizing attribute mapping.
Role-Based Access Control (RBAC)	Enable role-centric access for precise user permissions, featuring default system roles and customizable options such as Administrative, Functional, and User-Client roles.
Communication and compliance	
Voice recording/ Message capture	Record and capture voice calls messages and related metadata in one system for meeting recordkeeping requirements.
Disclaimer messages	Trigger disclaimer statements to your customers using pre-defined voice calls or messages, enhancing trust and transparency in client communication.
Information barriers	Restrict information access to authorized individuals or groups, maintaining control over chat room participants in accordance with corporate communication policies and regulations.
Voice transcription	Convert voice notes and calls into text for employees to review and refer back to important information.
Automation and integrations	
Workflow automation	Set up rules and triggers to automate routine tasks, notifications, or actions based on predefined conditions.
CRM integration	Synchronize data with your CRM system to achieve consolidated and enriched views of client and communication data *(2024 roadmap)*.
SoC integration	Integrate LeapXpert's applications with your Security Operation Center (SOC) to monitor logs of user activities, including message exchanges and file transfers.
Enterprise chatbot integration	Enhance client conversations by using existing enterprise bots to retrieve complex business information and enrich interactions with valuable data.

Note: DLP, Information barriers, antivirus/antimalware, MDM and bot integrations require a paying add-on

About LeapXpert

LeapXpert, the responsible business communication pioneer, provides enterprises peace of mind through compliant and secure communication solutions. The LeapXpert Communications Platform is an enterprise solution that enables employees and clients to communicate on consumer messaging applications and voice channels in a compliant, governed, and secure manner. Founded in 2017, the award-winning company is headquartered in New York, with offices in the UK, Israel, and Asia. For more information on LeapXpert, visit **leapxpert.com**